



Benjamin H. Walker

Chief Operating Officer

Career Highlights

New York City Metro

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www.bhwalker.com

201-780-3102

CORE COMPETENCIES

Over 30 years of proven success growing, scaling, and optimizing companies.

- **Business Development**
- **Account Management**
- **Operational Excellence**
- **Product Management**
- **Customer Success**
- **Financial Management**
- **Advanced Analytics & AI**
- **Leadership & Mentoring**

EDUCATION

Randolph-Macon College
Bachelor of Arts

Johns Hopkins University
MBA Studies

SOFTWARE

Glider AI, Inc (SaaS Skills Assessments)

Chief Operating Officer
August 2021 to Present

Brightfield (SaaS Analytics)

SVP of Customer Success
October 2016 to August 2021

Bloomberg LP (Proprietary Finance Analytics)

Global Head of Contingent Workforce
February 2015 to October 2016

CONSULTING

Brightfield Strategies

VP of Operations
April 2011 to February 2015

Volt Consulting Group

Global Practice Leader
January 2002 to April 2011

Etensity Inc

General Manager, NYC Office
September 1998 to January 2002

PricewaterhouseCoopers

Senior Manager
September 1991 to September 1998

For a more comprehensive overview of my experience, areas of expertise, articles and webinars please see my website bhwalker.com and LinkedIn profile

<https://www.linkedin.com/in/ben-walker-0471194>